Hotel Pancho

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**Wellness Rules and Regulations**

**Dear Guests!**

Please read and comply with the general rules of the Wellness area. Our aim is to provide all our guests with a safe, hygienic and relaxing environment.

1. The wellness area is open every day from 8:00 to 20:00, and can be accessed via the changing rooms or the wellness lift.
2. Please use slippers in the wellness area, outdoor shoes are not allowed for hygiene reasons, and in exceptional cases only feet covers are allowed.
3. Please shower before using the pool and jacuzzi.
4. There is an unavoidable risk of slipping in the wellness area, so please take extra care of your physical safety!
5. Patients suffering from fever, infectious diseases, inflammation or skin diseases are not allowed to use the wellness area!
6. All guests use the services of the wellness area at their own risk. The hotel is not responsible for any accidents!
7. Persons under the influence of alcohol or other mind-altering substances are not allowed to use the services of the wellness area!
8. No food, drinks, glasses or other fragile objects may be brought into the wellness area. Refreshments and snacks are available at the Wellness Reception for a fee.
9. Pets are not allowed in the wellness area for public health reasons!
10. Jumping into the pool, playing with balls in the pool and using air-mattresses are prohibited!
11. We cannot be held responsible for valuables left unattended in the wellness area, please bring only your essential valuables with you!
12. The sauna, infrared sauna and steam cabin are for personal use only. People suffering from cardiovascular, circulatory and respiratory diseases should consult a specialist before use. When using the sauna, the use of a sauna towel is obligatory!
13. We ask you to pay special attention to the protection of the equipment and cleanliness of the wellness area! Smoking is only allowed in the designated smoking area!
14. In case of an accident or if you need first aid, please inform our wellness receptionist!
15. For any other questions or massage requests, please contact the wellness reception!

**Thank you for your understanding and cooperation!**